



**MI Deliver**  
Enterprise-grade Solution

## Intelligent Service Software

Countermind's mobile Service Application is designed to handle complex calculations, parts used, and labor for specific work orders. The application has been used to manage a variety of service needs, including:

- Break/Fix Work Orders
- Preventative Maintenance
- Installation and Warranty
- Emergency Repairs

## Functional Highlights

Designed with ease of use, accuracy, and flexibility in mind, our mobile MI Service application providing your service technicians with all the information they need to perform scheduled repairs or maintenance and complete their work order, in the field. Key functional highlights include:

- MI Service application supports workflows related to on-premise maintenance, warranty, break-fix, or other field related maintenance
- Record and manage inventory used for repair
- Assign work to field technician or maintenance personnel
- Record actual time and service codes on specific jobs
- Provide diagnostic steps to technician for faster repair or maintenance
- Optional GPS and printing integration capabilities



**Pictured:** Service Application on MC70

Countermind's mobile Service Application supports all Windows Mobile devices. For a complete list of devices, please contact your sales person.